

OUR OFFICE HOURS

October through April:

Monday through Friday, 8 a.m. to 5 p.m.

Saturdays 8 a.m. to 12 noon

May through September:

Monday through Friday, 8 a.m. to 5 p.m.

After Hour Emergencies:

Call our 24-hour pager at (419) 442-2176.

Enter the phone number you can be reached at, followed by the pound (#) sign.

A doctor will return your page shortly.

DIRECTIONS TO OUR OFFICE

Drs. Kime, Kopan and Associates is located at 4021 Sylvania Avenue across from Westfield Shoppingtown at Franklin Park.

Traveling West on I-475: Take the Talmadge Road exit (exit #16). Turn right onto Talmadge Road. At the next light, turn right onto Sylvania Avenue. We are located on your right just past the second light.

Traveling East on I-475: Take the Corey Road exit (exit #15). Turn left onto Corey Road. At the next light, turn right onto Sylvania Avenue. Continue straight on Sylvania, we are located on your right just past the third light.

Parking is in the back, behind the building.

Drs. Kime, Kopan and Associates

4021 Sylvania Avenue
Toledo, Ohio 43623



Drs. Kime, Kopan and Associates

Timothy Q Kime, O.D.

Dean C. Kopan, O.D.

Tracey G. Needham, O.D.

Patient Information

Phone: (419) 475 - 6181

Fax: (419) 475 - 5720

Email: kkeyes@buckeye-express.com

WELCOME TO OUR OFFICE

We are pleased that you have chosen Drs. Kime, Kopan and Associates for your eye care needs.



Our doctors of optometry are dedicated to providing you and your family with unparalleled personalized eye care.



Our team of experienced licensed opticians will strive to meet your individual needs.



Your satisfaction is important to us. We will do everything we can to exceed your expectations and make your visit to our office an enjoyable experience.

YOUR APPOINTMENT

Please plan on arriving a few minutes early so that you can complete a short information form prior to seeing the doctor.

If you wear glasses, please bring them with you. If you are being seen for a contact lens examination, please be sure to wear your contact lenses to your appointment. If possible, bring the box your contact lenses came in with you.

Bring your vision and/or health insurance cards with you.

Bring a list of all medications you are taking.

Your doctor may dilate your eyes. Dilating your eyes will make them more sensitive to light, so you may wish to bring sunglasses with you.

OUR SERVICES

• **Comprehensive Eye Examinations**

- ✓ Adult, children and infant examinations

• **Contact Lens Examinations**

- ✓ Soft disposable contact lenses
 - latest technology in silicone hydrogel lenses
 - color contact lenses
 - overnight/continuous lens wear
- ✓ Rigid gas permeable contact lenses
- ✓ Toric contact lenses for astigmatism
- ✓ Multifocal/bifocal contact lenses
- ✓ Specialty contact lenses
- ✓ For your convenience, we carry a large inventory of contact lenses in stock available for purchase. We offer the added convenience of directly shipping to your house, and next day service is also available.

• **Eyeglass frames**

- ✓ Select from hundreds of frames for adults and children
- ✓ Safety eyewear
- ✓ Adjustment and repair

• **Treatment and management of ocular disease**

- ✓ Glaucoma treatment and management
- ✓ Dry eye syndrome
- ✓ Diabetic eye examinations
- ✓ Conjunctivitis, eye infections, red eyes

• **Eye trauma and emergencies**

- ✓ Our doctors are available by pager 24 hours a day, 7 days a week.

• **Cataract and refractive surgery consultation, pre- and post-operative surgical co-management**

OUR FINANCIAL POLICY

Drs. Kime, Kopan and Associates requires payment for services at the time of your appointment. In most cases, we will bill your vision or health insurance carrier as payment. If you do not have insurance coverage or if we are not providers for your plan, you will be expected to pay for your services in full at the time of your visit or make payment arrangements prior to your appointment.

Since all insurance plans are different, it is your responsibility to check with your insurance carrier before your appointment to determine if your policy will cover the visit.

If your insurance company requires that you pay a co-payment, this amount is expected to be paid at the time of service.

Please bring your current insurance card with you. Our staff members have experience working with many different plans and would be happy to assist you with any insurance questions you may have.